

March 12, 2024

Dear First River Farms Association Homeowners,

Gates Hudson Community Management (GHCM) will be the new management agent for First River Farms Association as of April 1st, 2024. GHCM is a premier Full Service Management Company that provides management services to associations throughout the Washington Metropolitan area. We invite you to visit our website to learn more about us at www.ghacm.com. Owners recently received a general announcement from GHCM regarding our online web portal, which was mistakenly sent to First River Farm HOA owners prior to the official announcement of GHCM's management relationship with your community. We apologize for this administrative error. Please take a moment to review the important information below.

The following will serve as your GHCM team and may be contacted for operational questions:

Yordanos "Yordi" Abera – Portfolio Manager	703-752-8300 x 727	YAbera@ghacm.com
Angela Simmons – Administrative Assistant	703-752-8300 x 715	ASimmons@ghacm.com
Leila Gibbs – Property Accountant	703-752-8300 x 726	LmGibbs@ghacm.com

GHCM will collect your assessments on behalf of the association starting April 1st, 2024. Several electronic payment options are available on our owner's portal at portal.ghacm.com. Please review all options and choose the one most convenient for you.

We have been advised that most homeowners submit their assessment electronically; however, though we encourage electronic payments, paper checks can be mailed to:

First River Farms Association
c/o GH Community Management
PO Box 105007
Atlanta, GA 30348-5007

Monthly coupons are enclosed for those homeowners identified as coupon users by the previous management. Other homeowners who wish to mail payments by USPS may contact Angela Simmons at the number or email address above. Coupons identify the payment mailing address and your NEW account number, effective April 1st, 2024.

Where/How to find information about your Association and your account:

Our owner portal at portal.ghacm.com provides 24/7 access to: view your account balance, make payments online, view association related documents, and send inquiries to your association's points of contact. Our system is role and password protected and 128-bit encrypted.

All owners are strongly encouraged to go to portal.ghacm.com then click on "Sign Up" and to fill out the fields to request a login. Our team will verify your information, and then send you an email with your login credentials. Please visit the 'Contact Info' page to confirm/update your email address, mailing address, and phone number. You can also elect to hide or display your contact information in the online community directory and can select your general communication preferences via the portal.



Should you have any questions regarding the portal or general payment setup, please contact our office during regular business hours by phone at (703) 752-8300 or by e-mail to contact@ghacm.com. Starting on April 1st, should you have an after hours emergency, contact our after hours emergency line at (888) 660-7131 for immediate assistance. We are excited about the opportunity to work with the First River Farms Association Board of Directors and residents, and we look forward to serving you for many years.

Sincerely,

Yordanos Abera
Portfolio Manager
Gates Hudson Community Management LLC